



GRAINSMultimedia LLC

CAPABILITY STATEMENT

GASH IT Solutions Division | Federal • State • Local • Commercial
Project Support

COMPANY OVERVIEW

GRAINSMultimedia LLC is a Florida-based technology and multimedia company delivering IT support, computer repair, business technology setup, web development, custom software and workflow solutions, digital design, technical writing and documentation, and smart-space technology services through GASH IT Solutions.

We support businesses, organizations, contractors, and public-sector customers with practical solutions designed around operational needs, clear communication, careful implementation, and ongoing support.

CORE CAPABILITIES

- IT support, computer repair, and technical troubleshooting
- Business technology setup, workstation configuration, and device deployment
- Web design, responsive development, redesign, and maintenance
- Custom software, web applications, workflow tools, dashboards, and business systems
- Digital design, branding, business stationery, and promotional materials
- Technical writing and documentation for technology, processes, procedures, and user guidance
- Smart home and smart-space discovery, planning, setup, and connected-device support
- Ongoing technology maintenance, updates, troubleshooting, and user assistance

CONTRACTING & PROJECT SUPPORT

Available for direct contracting, subcontracting, overflow work, and defined project support. GRAINSMultimedia LLC can supplement existing teams or provide focused technical capability for specific scopes of work.

COMPANY DATA

Legal Business Name: GRAINSMULTIMEDIA LLC

Technology Division: GASH IT Solutions

Location: Daytona Beach, Florida

Business Type: Florida Limited Liability Company

SAM.gov: Active

UEI: G2R7X6N4MX99

CAGE: 21EX4

NAICS CODES

Primary: 811210

Electronic and Precision Equipment Repair and Maintenance

541511 — Custom Computer Programming Services

541512 — Computer Systems Design Services

541430 — Graphic Design Services

SERVICE DELIVERY

- Remote and on-site support
- Project-based services
- Ongoing support arrangements
- Contracting and subcontracting support

CONTACT

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GRAINSMultimedia LLC

Capability Statement — Selected Experience & Differentiators

SELECTED EXPERIENCE & PROJECTS

Direct Client Technology Support

Provided troubleshooting, computer repair, workstation assistance, and business technology guidance for direct-client and small-business environments.

Client Branding & Business Materials

Completed client-facing business card and branding work, including layout, visual presentation, and print-ready preparation to support professional business outreach.

Smart Home / Smart-Space Discovery & Planning

Conducting an authorized client engagement focused on device inventory, network and connectivity review, compatibility assessment, safety requirements, placement planning, and implementation sequencing.

Company Website Design & Development

Designed and maintain the GASH IT Solutions website to provide a professional, responsive, and accessible digital presence that clearly presents company services and capabilities.

SOFTWARE & WORKFLOW DEVELOPMENT

Call Center Buddy™

Early-stage MVP for technical support agents designed to organize customer and task context, surface approved information and documentation, support escalation, and help guide call closure while coexisting with existing ticketing workflows.

MenuFlow / SmartBoard Menus

Working prototype for structured menu management and digital display. The system loads structured menu data, identifies the current day, and presents menu sections, items, descriptions, and pricing, with interface areas for administrative, staff, and kitchen workflows.

DIFFERENTIATORS

- Founder-led technology company with a Bachelor of Science in Information Technology
- Prior professional experience supporting users in managed service provider and healthcare IT environments
- Combines IT support, web development, custom software, workflow solutions, and digital design within one service provider
- Discovery-first approach focused on actual requirements instead of one-size-fits-all solutions
- **Standards-conscious web development with responsive design, accessibility-minded structure, and quality-focused implementation**
- Clear communication, documented requirements, and quality-focused testing throughout the work
- Flexible project, subcontracting, overflow, and ongoing support arrangements

SELECTED TECHNOLOGIES & PLATFORMS

- Microsoft Visual Studio
- Git & GitHub
- HTML, CSS, JavaScript & Bootstrap
- Microsoft 365 & Google Workspace
- Windows & macOS
- Microsoft Entra ID / Active Directory
- Adobe Creative Suite Master Collection
- Microsoft Visio & draw.io

CONTACT



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